

Important update regarding your access to UPMC providers after July 1, 2019.

Dear Marylou,

On June 24th, the Pennsylvania Attorney General announced that he has negotiated a 10-year contract between Highmark and UPMC. As a Highmark Community Blue Flex member, you're probably wondering what this means for you.

You are currently enrolled in Highmark Community Blue Flex, a plan with a high-performance network which provides you with access to some of the best doctors and hospitals in the region. Under the new contract terms, you will now have in-network access to a number of UPMC doctors and hospitals after July 1, 2019.

For your convenience, you'll find a complete list of your new in-network options, as well as those hospitals which will remain out of network, on the reverse of this letter.

This week's news affirms our commitment to preserving your access to quality care. We will maintain continuous communications to support you with understanding your plan and your in-network options.

Should you have any questions about your access to UPMC providers, please call My Care Navigator at 1-888-258-3428 (TTY users may call 711) between 8am and 8pm, Monday – Friday.

Sincerely,

Richard Clarke

Senior Vice President,

Highmark Inc.

Highmark Blue Cross Blue Shield is an independent licensee of the Blue Cross and Blue Shield Association.

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UPMC Altoona	Excela Arnold Palmer Cancer Center - Greensburg (Medical & Radiation Oncology)	UPMC Hillman Cancer Center - Beaver (Medical Oncology)
UPMC Bedford	Excela Arnold Palmer Medical Oncology - Mt. Pleasant	UPMC Hillman Cancer Center - Greenville (Medical Oncology)
UPMC Cole	Grove City Medical Oncology	UPMC Hillman Cancer Center - Johnstown (Medical Oncology)
UPMC Horizon	Heritage Valley Radiation Oncology - Moon	UPMC Hill Moon Medical Page Moo
UPMC Jameson	Heritage Valley Radiation Oncology - Beaver	UPMC Hillman Cancer Center - New Castle (Medical Oncology)
UPMC Kane	John P. Murtha Regional Cancer Center - Johnstown (Radiation Oncology)	UPMC Hillman Cancer Center - Uniontown (Medical Oncology)
UPMC Northwest	The Regional Cancer Center - Erie (Radiation Oncology)	UPMC Hillman Cancer Center - Washington (Medical Oncology)
UPMC Somerset	IRMC Cancer Center	UPMC Hillman Cancer Center - Windber (Medical Oncology)
Western Psychiatric Institute and Clinic of UPMC	UPMC Cancer Center at UPMC Northwest	Washington Health System Radiation Oncology
Children's Hospital of Pittsburgh of UPMC (including oncology and all affiliated pediatric practices)	Butler Health System Medical Oncology	UPMC Cancer Center at UPMC Horizon Medical & Radiation Oncology Center
St. Clair Cancer Center	Butler Health System Radiation Oncology	UPMC Uniontown Hospital Radiation Oncology
Excela Arnold Palmer Medical Oncology - Norwin	UPMC Hillman Cancer Center - Altoona (Medical & Radiation Oncology)	Doctors and ancillary providers affiliated with the hospitals above

The UPMC hospitals and other providers listed below will be **out-of-network** for you starting July 1st:

Magee-Women's Hospital of UPMC	Mary Hillman Jennings Radiation Oncology at UPMC Shadyside	UPMC Hillman Cancer Center at UPMC Natrona Heights
UPMC East	The Mario Lemieux Center for Blood Cancers	UPMC Hillman Cancer Center at UPMC Passavant McCandless
UPMC Mercy	UPMC Hillman Cancer Center at Magee-Womens Hospital of UPMC	UPMC Hillman Cancer Center at UPMC Passavant North
UPMC McKeesport	UPMC Hillman Cancer Center at UPMC East	UPMC Hillman Cancer Center at UPMC St. Margaret
UPMC Passavant	UPMC Hillman Cancer Center at UPMC Hamot	UPMC Hillman Cancer Center in Bethel Park
UPMC Presbyterian Shadyside	UPMC Hillman Cancer Center (West 12th Street, Erie)	UPMC Hillman Cancer Center in Monroeville
UPMC St. Margaret	UPMC Hillman Cancer Center at UPMC McKeesport	UPMC Hillman Cancer Center in Shadyside
UPMC Hamot	UPMC Hillman Cancer Center at UPMC Mercy	UPMC Hillman Cancer Center in West Mifflin

Doctors and ancillary providers affiliated with the hospitals above